



European foundation for quality in e-learning

**Building leadership on e-learning quality
through dialogue and innovation**



EFQUEL

- A sustainable multi-point and multi-stakeholders structure promoting innovation aiming at enhancing the Quality in European E-Learning by providing a set of support services in terms of
 - Information and Recommendations
 - Dialogue
 - Networking



The EFQUEL mission:

The EFQUEL enhances the quality of eLearning in Europe by providing a new services framework for members and support for all stakeholders. The Foundation is built on principles of dialogue and inclusiveness to promote excellence and innovation in order to achieve a Learning Europe.



Guiding principles

- Openness
- Inclusiveness
- Self-sustainability
- Representativity
- Flexibility
- Dialogue
- Generative Environment
- Leadership



Members

9 European networks: EUN, EDEN, EIFeL, MENON, EENet, EFMD, EKMA, ESIB, EuroPACE

Members:

ABIFORMAZIONE, Agency for Higher Education Quality assurance and Career Development, COFIMP, eQCheck, ERGON KEK, Estonian eUniversity, FIM NewLearning, IAL Emilia Romagna, Le Préau/CCIP, Moscow University of Industry and Finance, Moscow State University for Economics, Statistics and Informatics, MRS Consultancy Ltd, NADE, Polish Virtual University, Profingest, Politecnico Milano –METID, Q-Plan-International Quality and Environment Services, Regione Toscana, AUSL N° 6 Livorno, Scienter, SDN AG Easylearn, SINFORM, SIEMENS Business Services Turkey, Social Council for Quality Assurance, Stockholm Institute of Education/Lärum, Swedish Agency for Flexible Learning-CFL, Synergetics, TEHNE, University of Duisburg Essen, University of Granada, University of Hildesheim, University of Lugano, University of Maribor, University of Padova, University Politecnic of Bucharest –CEAC, University of Reading, University of Sevilla, Università Oberta de Cataluniya



State of the art in a nutshell

- **46 members** (including 9 EU networks)
- **EFQUEL Conference** on "Innovation for Quality" in December 2005 (over 150 delegates from over 20 countries), next conference foreseen for December 2006
- **11 SIGs** established on eLearning quality specific themes
- collaboration with **international organisations**: UNESCO, World Health Organisation
- **www.qualityfoundation.org portal** launched, as an open space for information and networking on eLearning quality themes
- **International networking**, in Africa, Latin America, Russia...
- preparation of the **European eLearning Quality Mark**
- preparation and consensus exercise on the 1st EFQUEL Green Paper "Learners as active stakeholders of eLearning quality"



Workplan

OBJECTIVE 1

To facilitate **dialogue and open collaboration** and to support the **sharing of experiences and approaches** among all the actors involved with eLQ



ACHIEVEMENTS IN JULY '06

EFQUEL 2005 Conference successfully organised in Berlin, second Conference planned for December 2006.

Successful international networking: eLearning Africa Conference (UNESCO), in Latin America (ORION and with OAS), in Russia.



Workplan

OBJECTIVE 2

To produce an influence on European eLearning policy and to contribute to set the priorities for research in the field of eLQ



ACHIEVEMENTS IN JULY '06

The first EFQUEL **Green Paper** Learners as active stakeholders of eLearning quality is under validation and will be launched at the December Conference



Workplan

OBJECTIVE 3

To extend the EFQUEL network to all actors interested in European eLQ

ACHIEVEMENTS IN JULY '06

9 European networks among members.



Strengthening of the EFQUEL central structure

2 EFQUEL national constituencies established by the end of 2006 in Italy and France.



Workplan

OBJECTIVE 4

To establish a **European Quality Mark (EQM)** on eLQ



ACHIEVEMENTS IN JULY '06

Mapped and identified existing eLearning quality marks at national and sectoral level.

5 scenarios prepared

Integration and consensus building process underway



Workplan

OBJECTIVE 5

To sustain and integrate the capacities for **observation and collection of quality strategies**



ACHIEVEMENTS IN JULY '06

research and innovative strategies in the field of eLQ monitored

Results integrated in the **EFQUEL portal**



Workplan

OBJECTIVE 6

To foster aggregation of actors and to install Working Groups and concrete workplan-based activities



ACHIEVEMENTS IN JULY '06

11 SIGs established
3 transforming into WGs (health, standards, global learning)
Active support to SIGs in place and improving
New SIGs starting up



Workplan

OBJECTIVE 7

To enhance, organise, structure the EFQUEL members services and to facilitate the internationalisation of successful practices and services in the field of eLQ



ACHIEVEMENTS IN JULY '06

EFQUEL portal operational

QualityPedia online and underwork

Service portfolio under construction



Special Interest Groups

eLearning Quality Standards

Quality of Digital Learning Resources

Quality of Global Learning

eLearning Quality in Healthcare sector

The e-learning quality inside managerial education

Quality Mark

e-Portfolio and eLearning quality

Quality in lifelong eLearning

Training teachers for Quality in the knowledge society

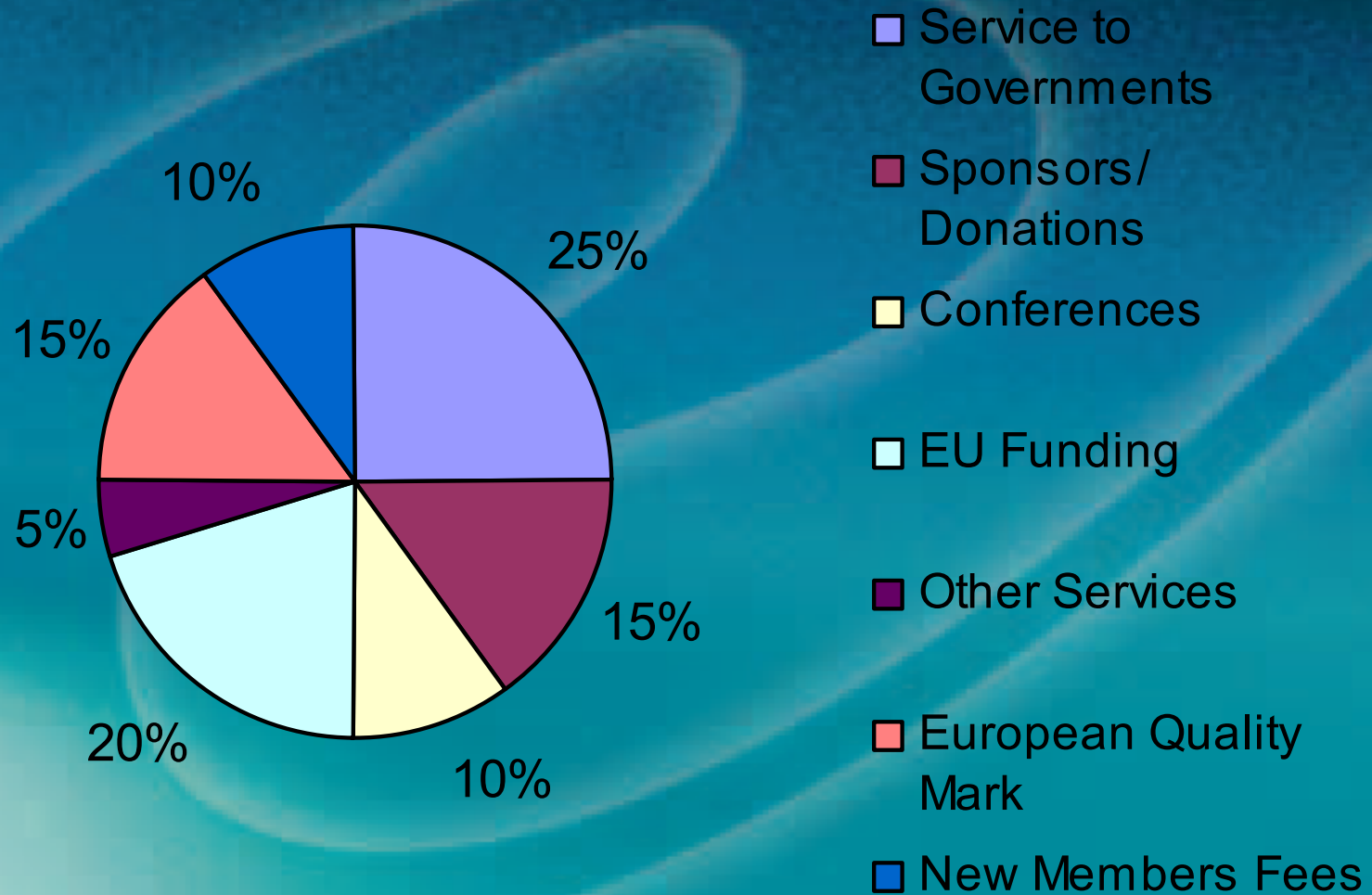
User's perspective on eLearning Quality

Quality in skills standards: bridging the gap between qualifications and skills



EFQUEL eLearning Quality Mark: proposed scenarios

- 1: eQuality Mark, certification for “intelligent organizations in the use of ICT”
- 2: Certification of HE and training providers
- 3: eLearning Quality strategy services to local and national governments
- 4: “Europeanise” successful national QM
- 5: "De-sectorialise" successful sectoral QM





EFQUEL QualityPedia

www.qualityfoundation.org

QualityPedia

- Open collaboration tool
- Different and established cultures
- Complementary and comprehensive
- “Self-adaptive” to different views of quality
- Based on open debate and discussion
- To progress from Knowledge Management
- Towards sharing knowledge, values and consensus
- In and for the EU eLearning quality community



EFQUEL Portal

The screenshot shows a Mozilla Firefox browser window displaying the main page of the EFQUEL QualityWiki. The browser's address bar shows the URL http://www.qualityfoundation.org/quality-wiki/index.php/Main_Page. The page content includes a navigation menu on the left, a search box, and a main text area with the following sections:

- Main Page**: Welcome to the EFQUEL QualityWiki. This Wiki is made for your discussions and collaboration. All topics around the quality theme in European eLearning can be discussed here and articles can be contributed. We would like to invite you to share your experiences and knowledge with the European Quality Community and receive their feedback.
- EFQUEL Green Paper "Learners as active stakeholders of eLearning quality"**: By clicking here you can provide feedback to our green paper.
- EFQUEL QualityPedia**: A collaborative exercise to define terminologies related to eLearning Quality. Please work with us to define the terms below:
 - eLearning
 - quality in eLearning
 - Standardisation
 - Interoperability
 -

At the bottom of the page, it states: "This page was last modified 15:35, 13 June 2005." and "This page has been accessed 550 times." There are also links for "Privacy policy", "About QualityWiki", and "Disclaimers". The browser's taskbar at the bottom shows several open windows, including "Completa", "ProyTunes", "Posa in mano - Out...", "EFQUEL-trangle", and "Main Page - QualityW...".

www.qualityfoundation.org